

DUDLEY WINES

KANGAROO ISLAND

TERMS AND CONDITIONS

To ensure the satisfaction of clients, all bookings are subject to the following terms and conditions.

1. DEPOSIT REQUIREMENTS

Dudley Wines will hold a tentative booking for a maximum of 7 days. To confirm the booking, a non-refundable deposit of \$800 is required and must be accompanied by a signed copy of these terms and conditions. Any deposit paid will be credited against the total amount of your final invoice.

2. PAYMENT POLICY

The balance payment including venue hire, catering and beverages is due 30 days prior by direct deposit or cash. Any additional incidentals/ beverage costs incurred throughout the event must be settled prior to the conclusion of the event by Mastercard, Visa or cash. Please note American Express is not accepted.

Breakages/damage or theft is the client's responsibility. Dudley Wines reserves the right to charge for damages, breakages, theft or additional cleaning where required.

3. FINAL CONFIRMATIONS

To ensure the success of your event, we require the final confirmation of all details 30 days prior through the completion of the supplied Event Orders. The Event Orders will include; final guest numbers, beverage selections, catering requirements, dietary requirements, set-up and suppliers. Due to the need to order stock, supplies and confirm staffing, no reduction in numbers from this time will be reflected in billing.

4. SURCHARGES

A surcharge of \$250 applies to events held on a Weekend or a South Australian or National Public Holiday.

5. RATES

All pricing is applicable to events booked for the date range indicated; September 2024 to August 2025. Prices are subject to change at the discretion of Dudley Wines. Food, beverage and venue hire fees will increase on 1st September annually and you will be advised of this price increase if you make a booking well in advance.

6. CANCELLATIONS

In the event of a cancellation, the deposit is non-refundable. Full payment for the event is required for any cancellation within 60 days or less of the date of the event. All cancellations must be provided in writing. If the event is unable to occur as a result of reasons beyond either parties control (eg, a natural disaster, pandemic, imposed State or Federal Government restrictions) no cancellation fee will apply and we will assist you to re-book on another available date.

7. BEVERAGES

Dudley Wines is a licensed facility; strictly no alcohol may be brought onto the property (including car park area) without the written consent of management. Patrons who do bring alcohol on site risk the alcohol being confiscated and/or being asked to leave the venue by management. Dudley Wines reserve the right to refuse service at their discretion under Responsible Service of Alcohol licensing which state it is illegal to supply an intoxicated person on a licenced premise. Any event continuing beyond the confirmed departure time may incur a surcharge of \$100 per 15 minutes or part thereof.

8. INTERNAL CATERING

Due to the remote nature of the island, please note all menus and prices are subject to change at the discretion of management without warning. In relation to dietary requirements, Dudley Wines requires confirmation at the time of final event confirmations 30 days prior. A seating plan must be provided that includes the location and names of

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guests with dietary requirements. In some instances the team may request direct communication with a guest who has particularly challenging dietary needs.

9. AV, DECOR AND THEMING

Prior approval by Dudley Wines is required for all audio visual, decor and theming. Attaching anything by nails, screws or adhesive to any part of the premises is not permitted. without prior consent. Only bio-degradable confetti is to be used outdoors. Dudley Wines is happy to assist with alternatives to accommodate your chosen decor where possible. Arrangements for this must be made with notice and finalised no later than 30 days prior to the event.

10. CHILDREN

Children are welcome at Dudley Wines however, the property is a working farm and child safety is the responsibility of parents and guardians. For safety, Dudley Wines request children be supervised at all times.

11. SMOKING

Smoking is only permitted in designated areas. All Dudley Wines event spaces including the lawns and deck are non-smoking. A smoking area is provided for convenience of your guests on the concrete in the rear car park.

12. CLEANING

General cleaning is included in the venue hire. Additional cleaning charges may be incurred where an event has created cleaning requirements deemed to be over and above those expected for an event use.

13. ACCOMMODATION

Accommodation options on the island aren't endless, for this reason Dudley Wines recommend all guest accommodation is booked well in advance to avoid disappointment, especially in peak periods. Dudley Wines take no responsibility for the availability of accommodation.

14. INCLEMENT WEATHER

In the event of inclement weather the Dudley Wines team will assist as much as possible to accommodate alternative arrangements. They are however not responsible for the provision of marquees or any additional expenses that may be incurred in instances of bad, wet or windy weather. An inclement weather plan must be made and agreed to within the final event orders.

15. ISLAND ACCESS

Transportation to and from the island is the responsibility of the couple and their guests. Whilst rare, there have been occasions that have caused the ferry and/or air services to be cancelled or postponed. For this reason, Dudley Wines recommend clients are adequately insured for such instances and all guests arrive on island at least the day prior to the event.

16. RESPONSIBILITY

As your hosts we take every possible care, however we are not responsible for the damage or loss of merchandise brought onto the property, any introduced food consumed or audio visual and décor installed. Dudley Wines is not responsible for any theft, damage or loss of any goods that may occur within the premise and car park.

17. INDEMNITY

You are responsible for and must indemnify Dudley Wines for loss or damage to the Cellar Door arising out of your use, or any person attending the event. You are responsible for claims by any person for loss, injury, death or damage of any kind arising from your use, or any persons attending the event, which is caused or contributed to by your negligence or that of persons attending the event.

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