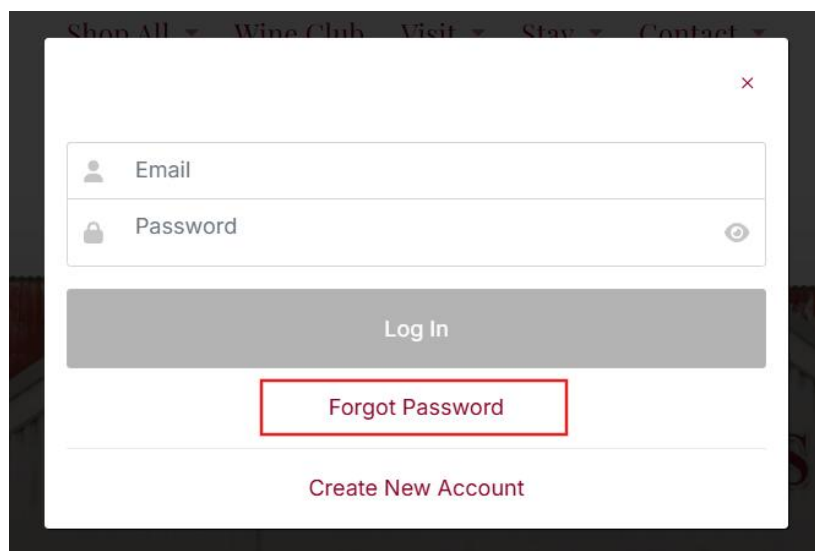


How to reset your password if you have forgotten?

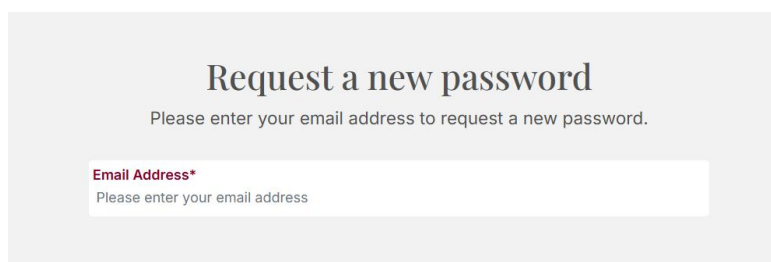
STEP 1 - Click on the 'Login' on the upper right corner of the menu of the Hanging Tree website.



STEP 2 - Click 'Forgot Password' to request a new password.



STEP 3 - Type your Email address when you signed up.



STEP 4 - Check your inbox.

STEP 5 - Open up the email and click the link to reset the password.

If you don't receive in the next 15mins, please contact us so that we can reset it for you.

Here's a sample of the email you'll receive.



Hanging Tree Wines
ABN: 51 450 384 575
294 O'Connors Road, Pokolbin, Hunter
Valley, NSW 2320
Email: info@hangingtreewines.com.au
Phone: +61 2 4998 6608

A request to reset the password for your account has been made at Hanging Tree Wines.

You can update your password by clicking on this link or copying and pasting it in your browser:

<https://www.hangingtreewines.com.au/password/reset/3345/1758789387/4jQ6z9BrY8mKGzdgrb2WCPY>

This is a one-time login, so it can be used only once. It expires after one day and nothing will happen if it's not used.

This token will last for 24 hours. If it is more than 24 hours that you signed up - please navigate here to create a new link:

<https://www.hangingtreewines.com.au/password/request>

Once you have updated your account password you will be logged into your account.